

# LTSS March 2018

## TRAINING TODAY

**PURPOSE:** The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

### Extra! Extra! Read All About It

#### Redetermination Update...

- As of March 1st, there are 361 CHOICES Group 1 members who's renewal packets are still reflected as outstanding in TN Anytime. These CHOICES members are in danger of losing their Medicaid coverage in the very near future. Please return these renewal packets ASAP.
- If your facility receives a renewal packet for a member that is deceased please do not return the packet. Please email [ltss.redeterminations@tn.gov](mailto:ltss.redeterminations@tn.gov) with the information.

#### PAE Tips

If a resident has Medicaid coverage but does not show Patient Liability in TN Anytime, please contact TennCare Member Services to ensure they have correct coverage.

Send your Patient Liability questions to TennCare Member Services at [Eogs.tenncare@tn.gov](mailto:Eogs.tenncare@tn.gov)

#### PASRR Tips

- When a skilled and/or Enhanced Respiratory Care reimbursement is approved through the PASRR process, submit a new PAE via TPAES to allow service extensions of the skilled/ERC reimbursement.
- The payer source submitted to ASCEND is the payer of record at that time. ASCEND cannot change the submitted payer source. When the applicant becomes Medicaid Eligible and Medicaid is not the original payer source a PAE must be submitted via TPAES.
- If an applicant's medical LOC is adjudicated by Ascend, in order for that individual to be enrolled into CHOICES be sure to admit them via Path tracker. This will only be for PASRRs with Medicaid/Medicaid Pending Payer source at time of submission of the PASRR.

#### The Current Process...

- On a monthly basis, LTSS reaches out to the MCO to inform them which of their members will be mailed renewal packets.
- The MCO is then responsible for providing you with a list of members residing in your facility who have been selected for redetermination.
- The MCO will send you this list through either email or fax. Please assist the member/family in completing the renewal packet. Fax the packets (with any required verification documents) back to **1-877-430-0843**.



#### Renewal Packets

In February, 223 renewal packets were mailed out to CHOICES Group 1 members.

#### Training Resources

The All Inclusive Online Training URL has recently changed. To access this training click here: <https://ltsstraining.adobeconnect.com/choicesallonlinetraining/>

#### Save the Date

In March and April, LTSS will continue its NF Webinar series. In this webinar, we will review the PASRR/LOC process and provide helpful tips when submitting a PASRR through Ascend's web based screening system.

The webinar will be held on March 27th at 2pm CT and April 3rd at 10am CT.

To register, click on the Training Request link here: <https://www.tn.gov/tenncare/long-term-services-supports/ltss-training-request.html>

Save  
the  
Date